INSTRUCTIONS ON "HOW TO" ENROL IN THE ONLINE UMPIRING EXAM (Suggest you use "Google Chrome" as the browser)

Please note that IT IS TOTALLY FREE OF CHARGE to register under

Netball Australia and to take part in the Online Section 1 Theory Exam.

Youtube link showing detailed steps:

https://youtu.be/khJXgryjHoM

(As both HKNA and Netball Australia uses the same registration system, please make sure your organization is under "Netball Australia" and not "Hong Kong Netball Association" so that you could access the Online Umpires Exam)

- Please follow instructions listed by Netball Australia
 Filename: "MyNetball-Learning-Enrolment-Instructions(Extract).pdf"
 (Sent via email to you)
- 2. Should your registration be successful, a Login ID and a password will be sent to your registered email address.(Do check your Junk Mail folder just in case)
- Now click "Return Home" on the same page; or go through Steps No. 1 and 2 again
- 4. Login with the ID and password provided in the email sent to you
 You should then be at the "mynetball" page with your name and ID shown
- 5. Click the rightmost tab that says "Online Learning"
- 6. Click "Enrol" for "NU1 Section I Umpire Exam"
- 7. Click on the blue "Info" tag to get access to the Online Theory Exam Page
- 8. Click "Launch Test" to begin the exam

Online Umpiring Theory Exam Further Instructions

Regarding the problems encountered in accessing the Online Umpiring Theory Exam, please retry using **Google Chrome** as this is the preferred browser for the system.

- 1. Login to my.netball.com.au using Google Chrome
- 2. Click the "Online Learning" tab on the rightmost after login
- 3. Click on the blue "info" button next to "Section I Umpire Exam" (should you have enrolled before)

Please note:

Should there be any error pages popped up during or if you are trapped and then re-login after that, press "home" button in the bottom of the error page (e.g. No Access for this user page)

If you try and retry the exam from MyNetball, it won't let you enrol a second time, so use the "Goto MyLearning Dashboard" to get to the learning system and it will let you retry the exam as many times as you like.

Email hkna@hkolympic.org should you have any further enquiries, preferably with the screenshot of the page where you have problems with.